

Horizons Communications Selects CHR to Boost Network Security

HOUSTON, TX — October 28, 2024 — CHR Solutions, an industry-leading provider of managed services, engineering, cybersecurity and software SaaS solutions for communication service providers (CSPs), announced today that it is partnering with Horizons Communications, a leading telecommunications provider headquartered in Lubbock, TX. CHR Solutions is implementing a holistic cybersecurity strategy designed to protect Horizons Communications' growing network while ensuring reliable, secure service for their customers. By leveraging CHR Solutions' Premium Protection Package and its Network Operations Center (NOC) services, Horizons Communications is tackling the rising wave of cyber threats and evolving government regulations head on.

"We were using a piecemeal cybersecurity solution, which not only left us vulnerable but was also driving up costs," said Wade Maner, General Manager and CEO of Horizons Communications. "CHR provided everything we needed in one comprehensive package, without the inefficiencies or high costs of using multiple vendors. In just 30 days, CHR transitioned us seamlessly."

Previously Horizons Communications relied upon multiple vendors on a per-service basis—a fragmented approach that led to costly inefficiencies and preventable network outages. After realizing they could better protect their network, resolving issues more quickly with better safeguards, Horizons Communications turned to CHR Solutions for a full-service cybersecurity solution without the costly a la carte pricing of their previous vendors.

"Horizons Communications is not just reacting to cyber threats—they're staying ahead of them," said Jason Malmquist, EVP of Software and IT of CHR Solutions. "Their commitment to safeguarding their network sets a powerful example in the region. Horizons is leading the charge in West Texas—not just by providing connectivity, but by creating a safer, more resilient digital infrastructure. Together, we're raising the bar for what network security should look like."

CHR Solutions' Premium Cybersecurity Protection Package equips Horizons Communications with advanced endpoint protection, real-time antivirus and anti-malware protection, phishing training, penetration testing, data backups, vulnerability scanning, multi-factor authentication, compliance services and more. CHR Solutions' cybersecurity solutions, built specifically for telecommunications providers, adhere to the NIST Framework guidelines, ensuring network security, data protection, minimized downtime, and controlled costs.

About Horizons Communications

Horizons Communications, a modern broadband company headquartered in Lubbock, TX, is dedicated to serving members on the South Plains of Texas. With coverage spanning over 2,200 square miles, Horizons provides a world-class, second-to-none, all-fiber broadband and telephone network, delivering unmatched connectivity and enriching the lives of those they serve. Horizons was established in 1949, initially named South Plains Rural Telephone Association. In 1950, Horizons was awarded the second REA loan in the nation for rural telephone expansion and changed its name to South Plains Telephone Cooperative, Inc. In 2024, the company rebranded to Horizons Communications. For more information, visit https://sptc.net/.

About CHR Solutions

CHR Solutions provides a robust suite of services and solutions that enhance broadband infrastructure, equipping clients to thrive in a fast-paced market. CHR's expertise in Broadband Engineering and Software includes comprehensive outside plant and network design, alongside a fully flexible and scalable operations and billing system, network monitoring, and cybersecurity solutions. The focus is on optimizing operational efficiency and propelling revenue growth, helping clients achieve their goals. CHR is committed to delivering an unparalleled broadband experience, driven by the team of experts, continuous innovation, and an unwavering dedication to fulfilling customers' needs. For more information, visit CHRSolutions.com.

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